



Help us improve our service – take the survey

We would like to know how your service experience went: did you get help for your problem, did people listen to you, did you receive clear instructions?

We want to hear specifically about your experience because that's how we develop services.

Your response will be processed anonymously and confidentially.
This survey will take 5–10 minutes to complete.

The survey is carried out in cooperation with THL. We will use the survey results to assess and improve our services. THL will analyse the results on a national scale and use the data for research and in the assessment of services. The results of the survey will be published as a THL report.

Ask the staff for a QR code, web address or paper questionnaire.

Contact person at your treatment place:

Contact persons at THL:

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